



Simcoe County
District School Board

MATHEMATICS HOMEWORK HELP FOR GRADES 7, 8, 9 and 10 STUDENTS

Dear Parent/Guardian,

October, 2012

All Mathematics students in Grades 7 to 10 can access live interactive online math help to support achievement in Mathematics.

Homework Help is an online tool for students to access real-time Mathematics tutoring. The project is funded by the Ministry of Education, delivered by qualified Ontario Mathematics teachers and is without cost.

Students can register for the program by completing the online registration form at the Homework Help website (<http://homeworkhelp.ilc.org>). Please note that students require their Ontario Education Number (OEN) to register located on all report cards.



Homework Help Website

- ✓ <http://homeworkhelp.ilc.org>
- ✓ Free One-to-One Mathematics Tutoring in the Evenings for Students, Sunday to Thursday from 5:30 p.m. to 9:30 p.m.
- ✓ **Guided and independent** learning in a unique environment that combines technology and interaction.

The following series of Frequently Asked Questions (FAQ's) may be helpful. If you have any other questions or concerns, please contact: Dale Beech, eLearning Contact at dbeech@scdsb.on.ca

Frequently Asked Questions:

Q. What is an Ontario Educational Number (OEN)?

A. OEN is a unique nine digit number assigned to all Ontario students registered in a publicly funded school which can be found on the student's report card.

Q. What is the Independent Learning Centre (ILC)?

A. The ILC is an educational organization run through TV Ontario and is designated as an official distance education provider by the Ontario Ministry of Education.

Q. Will the ILC have access to my child's personal information?

A. The ILC receives the student Ontario Education Number (OEN), the date of birth, grade, and present math course only for the purpose of establishing an account and authenticating students for the homework help project. When students self register they must create a unique username and password and provide an email address. They will also provide their Date of Birth and OEN to allow for the student to be authenticated.

Q. Why does the ILC need access to my child's Ontario Educational Number (OEN) and date of birth?

A. The ILC needs two pieces of information to establish an account for a student. Students will not be identified by name to the ILC. The OEN and the date of birth will be used to ensure that the student is a student registered in an Ontario School and is eligible to establish a Homework Help account.

Q. Who are the tutors who will be assisting my child?

A. The tutors are Ontario certified mathematics teachers from the 60 English language school boards that are participating in the Homework Help project. The Tutor Chat Rooms are open from Sunday to Thursday during the regular school year. The chat hours are from 5:30 p.m. to 9:30 p.m. EST.

Q. Will the ILC be collecting data on my child?

A. Tracking logs are retained for reference by the student only and are not shared with others. These tracking logs are removed from the system on a yearly basis. Additionally, no further information is collected or disclosed.

The ILC will monitor and collect usage data such as wait times; types of questions being asked; time spent within the Homework Help website (i.e. login and logout); and time spent with one-to-one tutoring for the purpose of evaluating the success of the program.

The ILC will forward Homework Help student activity information to the Ontario Ministry of Education. Ministry staff will use this information as part of the assessment of the Homework Help project.

Personal information collected and used by the ILC is for the provision of educational services under the authority of the s8.1 of *Education Act* R.S.O. 1990 c.E.2 in accordance with the *Municipal Freedom of Information and Protection of Privacy Act* R.S.O. 1990, C.56. Any questions regarding information collected or disclosed through this process may be referred to:
(Dale Beech, eLearning Contact, dbeech@scdsb.on.ca).